

January 24, 2022

BY ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 4770 – Application of The Narragansett Electric Company d/b/a National Grid
for Approval of a Change in Electric and Gas Base Distribution Rates
Low-Income Monthly Reports – December 2021**

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed an electronic copy² of the Company's Low-Income Monthly Report for December 2021 in the above-referenced docket.

Thank you for your attention to this matter. If you have any questions, please contact me at 781-907-2121.

Very truly yours,



Raquel J. Webster

Enclosure

cc: Docket 4770 Service List
Linda George, Division
John Bell, Division
Al Mancini, Division
Christy Hetherington, Esq.
Leo Wold, Esq.

¹ The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

² Per a communication from Commission counsel on October 4, 2021, the Company is submitting an electronic version of this filing followed by six (6) hard copies filed with the Clerk within 24 hours of the electronic filing.

Monthly Utility Credit and Collections

December 2021

RIPUC Docket No. 4770

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	Dec-20		Jan-21		Feb-21		Mar-21		Apr-21		May-21		Jun-21		Jul-21		Aug-21		Sep-21		Oct-21		Nov-21		Dec-21	
	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas
General Residential																										
1 Number of Residential Accounts, includes discount rate and AMP accounts (Active and Final)	451,451	256,621	446,118	253,312	446,147	253,231	445,530	252,978	446,541	253,050	447,254	253,111	446,174	252,108	446,361	252,118	445,684	251,296	445,994	251,348	446,437	251,824	445,744	252,251	446,355	252,869
1.a Number of ACTIVE Residential Accounts, includes discount rate and AMP accounts	443,418	251,858	443,666	251,780	444,005	252,076	443,907	252,156	443,880	251,704	443,555	251,173	443,382	250,805	443,340	250,551	443,086	250,126	443,153	249,927	443,362	250,267	443,772	251,323	444,170	251,736
1.b Number of FINAL Residential Accounts, includes discount rate and AMP accounts	8,033	4,763	2,452	1,532	2,142	1,155	1,623	822	2,661	1,346	3,699	1,938	2,792	1,303	3,021	1,567	2,598	1,170	2,841	1,421	3,075	1,557	1,972	928	2,185	1,133
2 Total Billed, does not include ESCO	\$54,340,468	\$31,760,159	\$64,163,258	\$49,221,266	\$60,141,524	\$53,519,803	\$54,325,617	\$44,562,716	\$46,440,903	\$30,682,408	\$39,599,983	\$19,467,226	\$50,653,379	\$12,161,569	\$60,791,732	\$8,809,945	\$68,297,080	\$9,059,658	\$65,041,590	\$8,426,544	\$49,023,756	\$9,559,363	\$44,699,972	\$17,228,265	\$56,054,156	\$38,020,021
3 Average active residential account bill (line 2 / line 1.a)	\$122.55	\$126.10	\$144.62	\$195.49	\$135.45	\$212.32	\$122.38	\$176.73	\$104.62	\$121.90	\$89.28	\$77.51	\$114.24	\$48.49	\$137.12	\$35.16	\$154.14	\$36.22	\$146.77	\$33.72	\$110.57	\$38.20	\$100.73	\$68.55	\$126.20	\$151.03
4 Total Receipts	\$21,425,509	\$14,285,297	\$29,238,679	\$15,350,729	\$31,867,443	\$15,709,197	\$38,204,769	\$16,573,378	\$25,463,124	\$16,975,416	\$23,512,011	\$11,558,430	\$30,415,818	\$7,603,955	\$34,171,505	\$4,659,751	\$40,497,646	\$5,522,406	\$36,398,326	\$4,963,408	\$32,970,760	\$4,496,013	\$26,121,788	\$11,195,052	\$21,200,836	\$14,133,891
5 Total Number of Accounts Protected through SPECIAL PROTECTIONS	6,660	4,185	6,639	4,162	6,591	4,128	6,210	3,854	6,004	3,708	5,974	3,679	5,970	3,670	5,928	3,641	5,687	3,553	5,704	3,560	5,633	3,529	5,591	3,507	5,562	3,500
6 Number of Standard Accounts Protected	4,242	2,598	4,127	2,609	4,098	2,596	3,911	2,417	3,762	2,310	3,703	2,263	3,278	2,012	3,289	2,002	3,203	1,996	3,228	1,999	3,217	1,995	3,169	1,958	3,194	1,966
6.a Elderly	1,172	802	1,139	798	1,128	793	1,144	792	1,153	797	1,132	781	1,085	745	1,075	738	1,004	718	1,005	711	1,001	711	983	698	985	701
6.b Infant	338	218	328	232	320	229	312	229	301	229	292	211	278	209	273	209	263	209	263	209	263	209	263	209	263	209
6.c Handicapped	359	181	352	189	342	187	351	194	342	194	338	202	328	211	310	174	323	172	316	170	340	191	292	153	295	163
6.d Welfare	0	1	0	1	0	1	0	1	0	1	0	1	0	1	0	1	0	1	0	1	0	1	0	1	0	1
6.e Unemployed	79	49	77	49	77	49	75	49	75	49	85	52	89	59	82	53	80	52	74	45	74	45	74	45	81	46
6.f Seriously ill	2,294	1,347	2,231	1,340	2,231	1,337	2,240	1,317	2,006	1,161	2,099	1,221	1,726	1,003	1,824	1,038	1,802	1,061	1,833	1,073	1,798	1,046	1,813	1,061	1,831	1,054
7 Number of Low-Income Accounts Protected	2,418	1,587	2,512	1,553	2,493	1,532	2,299	1,437	2,242	1,398	2,271	1,416	2,692	1,658	2,639	1,639	2,484	1,557	2,476	1,561	2,416	1,534	2,422	1,549	2,368	1,534
7.a Elderly	716	484	749	479	746	473	739	474	760	482	755	472	814	510	782	491	741	457	737	460	721	453	710	448	681	438
7.b Infant	198	167	204	151	203	146	192	146	192	146	192	146	192	146	192	146	192	146	192	146	192	146	192	146	192	146
7.c Handicapped	268	168	276	159	275	159	271	158	412	261	320	180	450	270	377	210	348	257	346	240	368	252	333	214	328	215
7.d Welfare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
7.e Unemployed	25	13	32	16	32	16	34	17	36	20	37	20	40	25	40	25	37	26	37	25	38	26	35	25	33	23
7.f Seriously ill	1,211	755	1,251	748	1,237	738	1,193	742	1,034	635	1,159	744	1,388	853	1,440	913	1,358	817	1,356	836	1,289	803	1,344	862	1,326	858
Delinquency (Includes Active and Pending final accounts)																										
8 Number of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	33,299	19,310	27,355	16,918	30,194	20,625	33,962	22,773	27,079	17,156	24,228	13,910	28,234	15,032	32,136	15,565	33,047	14,574	34,723	16,025	34,835	16,604	38,822	21,916	33,800	20,888
8.a Number of accounts reported above that have an active DPA	463	243	573	438	747	626	598	519	562	432	538	341	566	266	811	208	1,076	169	1,118	174	980	143	829	193	687	340
8.b Number of accounts reported above without an active DPA	32,836	19,067	26,782	16,480	29,447	19,999	33,364	22,254	26,517	16,724	23,690	13,569	27,668	14,766	31,325	15,357	31,971	14,405	33,605	15,851	33,855	16,461	37,993	21,723	33,113	20,548
9 Dollar Value of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	\$11,982,818	\$4,837,773	\$12,422,343	\$6,929,839	\$14,629,968	\$10,238,040	\$14,966,478	\$12,474,634	\$12,714,669	\$10,061,772	\$10,149,685	\$6,717,194	\$8,999,102	\$4,856,754	\$10,570,932	\$2,957,489	\$12,522,689	\$2,266,709	\$12,885,111	\$2,130,623	\$12,617,005	\$2,044,283	\$11,796,094	\$2,592,698	\$9,989,223	\$4,563,791
9.a Dollar Value of accounts reported above that have an active DPA	\$1,270,268	\$367,606	\$1,490,221	\$592,704	\$1,602,731	\$820,248	\$1,588,658	\$980,911	\$1,526,548	\$895,958	\$1,575,668	\$889,015	\$2,314,437	\$1,145,681	\$3,356,133	\$871,685	\$3,867,253	\$654,795	\$3,904,037	\$597,287	\$3,549,843	\$541,890	\$3,014,507	\$575,229	\$2,286,641	\$863,390
9.b Dollar Value of accounts reported above without an active DPA	\$10,712,549	\$4,470,167	\$10,932,122	\$6,337,135	\$13,027,237	\$9,417,793	\$13,377,820	\$11,493,723	\$11,188,121	\$9,165,814	\$8,574,017	\$5,828,179	\$6,624,665	\$3,711,072	\$7,214,799	\$2,085,804	\$8,655,435	\$1,611,914	\$8,981,074	\$1,533,336	\$9,067,161	\$1,502,393	\$8,781,587	\$2,017,470	\$7,702,582	\$3,700,401
10 Number of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	13,008	6,250	11,313	6,299	11,110	6,911	14,855	10,418	12,262	9,719	10,461	8,080	9,067	6,175	9,007	5,644	9,426	5,189	11,039	5,434	13,629	6,234	14,891	6,537	15,113	7,589
10.a Number of accounts reported above that have an active DPA	699	215	858	404	902	606	1,087	854	920	785	924	751	991	610	1,005	446	1,281	343	1,714	283	1,848	322	1,832	335	1,362	440
10.b Number of accounts reported above without an active DPA	12,309	6,035	10,455	5,895	10,208	6,305	13,768	9,564	11,342	8,934	9,537	7,329	8,076	5,565	8,002	5,198	8,145	4,846	9,325	5,151	11,781	5,912	13,059	6,202	13,751	7,149
11 Dollar Value of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	\$7,448,439	\$1,754,075	\$7,391,100	\$2,902,276	\$8,011,310	\$4,263,198	\$10,986,871	\$7,676,620	\$9,798,658	\$8,129,232	\$8,671,905	\$6,951,239	\$6,927,393	\$4,695,710	\$5,589,913	\$3,163,073	\$5,802,804	\$1,909,748	\$7,349,763	\$1,528,267	\$7,980,727	\$1,467,994	\$8,485,067	\$1,477,154	\$7,219,562	\$1,716,323
11.a Dollar Value of accounts reported above that have an active DPA	\$1,030,234	\$191,243	\$1,096,768	\$315,314	\$1,111,955	\$436,805	\$1,508,825	\$771,376	\$1,417,915	\$874,555	\$1,611,568	\$1,071,096	\$2,345,852	\$1,360,730	\$2,544,283	\$1,205,359	\$2,618,960	\$753,251	\$3,299,451	\$588,131	\$3,394,829	\$539,540	\$3,191,699	\$481,414	\$2,414,515	\$485,274
11.b Dollar Value of accounts reported above without an active DPA	\$6,418,204	\$1,562,833	\$6,294,332	\$2,586,962	\$6,899,355	\$3,826,392	\$9,478,047	\$6,905,244	\$8,380,742	\$7,254,669	\$7,060,337	\$5,880,143	\$4,581,541	\$3,334,980	\$3,045,629	\$1,957,714	\$3,183,844	\$1,156,497	\$4,050,312	\$940,136	\$4,585,898	\$928,453	\$5,293,368	\$995,740	\$4,805,047	\$1,231,049
12 Number of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	63,210	35,758	59,292	33,053	58,431	32,635	57,237	32,713	57,164	34,091	56,895	35,489	53,319	35,310	49,698	34,397	47,016	33,166	45,174	32,295	45,263	31,405	46,593	30,871	49,605	30,492
12.a Number of accounts reported above that have an active DPA	8,080	3,562	7,944	3,281	7,398	3,011	7,395	3,080	7,800	3,536	10,034	5,322	17,133	10,007	21,310	12,872	19,954	12,621	19,642	12,327	18,936	11,746	17,190	10,327	15,864	8,877
12.b Number of accounts reported above without an active DPA	55,130	32,196	51,348	29,772	51,033	29,624	49,842	29,633	49,364	30,555	46,861	30,167	36,186	25,303	28,388	21,525	27,062	20,545	25,532	19,968	26,327	19,659	29,403	20,544	33,741	21,615
13 Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	\$63,107,442	\$29,584,098	\$63,176,302	\$28,822,801	\$65,034,104	\$29,594,246	\$66,754,422	\$31,382,367	\$70,377,931	\$35,266,765	\$73,820,951	\$39,316,865	\$74,072,891	\$41,822,329	\$71,331,746	\$42,054,806	\$68,748,669	\$41,070,644	\$65,871,130	\$38,979,321	\$64,413,477	\$36,487,055	\$64,266,771	\$34,676,122	\$65,914,886	\$32,969,266
13.a Dollar value of accounts reported above that have an active DPA	\$6,241,409	\$2,306,102	\$6,301,110	\$2,124,607	\$6,028,424	\$1,973,248	\$6,506,884	\$2,119,892	\$7,688,784	\$2,657,364	\$10,387,063	\$4,481,567	\$21,072,900	\$10,157,957	\$29,235,659	\$14,776,931	\$26,931,170	\$14,316,348	\$26,296,013	\$13,707,462	\$24,791,529	\$12,885,707	\$21,401,875	\$10,874,687	\$18,778,274	\$8,679,243
13.b Dollar value of accounts reported above without an active DPA	\$56,866,033	\$27,277,996	\$56,875,192	\$26,698,194	\$59,005,680	\$27,620,997	\$60,247,539	\$29,262,475	\$62,689,147	\$32,609,400	\$63,433,888	\$34,835,298	\$52,999,991	\$31,664,372	\$42,096,087	\$27,277,874	\$41,817,499	\$26,754,295	\$39,575,116	\$25,271,859	\$39,621,947	\$23,601,348	\$42,864,895	\$23,801,435</		

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	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas
Restorations																										
26 Number of Service Restorations within 7 days of termination	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1,247	511	1,081	277	2,101	470	1,308	404	27	9	84	24
26.a Number of Service Restorations within 7 days of termination on accounts with NO special protection	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1,247	511	1,081	277	2,101	470	1,308	404	27	9	84	24
26.b Number of Service Restorations within 7 days of termination on accounts WITH a special protection	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
27 Average balance of of service restorations	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$2,199	\$2,341	\$2,042	\$1,788	\$1,824	\$1,992	\$1,770	\$1,930	\$2,597	\$2,011	\$2,236	\$1,853
27.a Average balance of of service restorations on accounts with NO special protection	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$2,199	\$2,341	\$2,042	\$1,788	\$1,824	\$1,992	\$1,770	\$1,930	\$2,597	\$2,011	\$2,236	\$1,853
27.b Average balance of of service restorations on accounts WITH a special protection	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
28 Average duration of service disconnection for Service Restorations within 7 days of termination	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0
Write-Offs																										
29 Number of Accounts Classified as Written-Off	1,775	1,152	1,778	1,099	1,585	878	1,401	839	1,366	920	1,280	846	1,534	914	1,208	791	1,572	1,078	1,472	931	1,720	1,164	1,606	1,061	1,723	1,074
29.a Number of Residential Accounts Classified as Written-Off	1,633	1,109	1,618	1,009	1,399	811	1,294	788	1,228	865	1,171	789	1,421	852	1,101	738	1,481	1,015	1,369	880	1,626	1,124	1,480	1,017	1,594	997
29.b Number of Commercial and Industrial Classified as Written-Off	142	43	160	90	186	67	107	51	138	55	109	57	113	62	107	53	91	63	103	51	94	40	126	44	129	77
30 Dollar Value of Accounts Classified as Written-Off	\$1,025,199	\$607,649	\$1,310,709	\$628,819	\$1,189,148	\$570,781	\$936,569	\$499,859	\$999,195	\$653,142	\$1,312,923	\$668,504	\$1,490,229	\$852,736	\$1,243,056	\$870,339	\$1,374,137	\$863,440	\$1,621,611	\$918,587	\$2,809,379	\$1,510,794	\$2,093,209	\$1,315,170	\$1,805,345	\$1,012,048
30.a Dollar Value of Residential Accounts Classified as Written-Off	\$914,144	\$590,357	\$1,079,077	\$551,386	\$965,055	\$493,298	\$800,963	\$455,988	\$814,122	\$607,553	\$942,343	\$597,478	\$1,351,050	\$808,671	\$1,067,770	\$761,869	\$1,205,793	\$786,694	\$1,344,246	\$871,484	\$2,653,159	\$1,465,079	\$1,903,453	\$1,242,515	\$1,657,490	\$909,284
30.b Dollar Value of Commercial and Industrial Classified as Written-Off	\$111,054	\$17,292	\$231,632	\$77,434	\$224,094	\$77,483	\$135,606	\$43,871	\$185,074	\$45,588	\$370,580	\$71,025	\$139,179	\$44,065	\$175,286	\$108,470	\$168,345	\$76,746	\$277,365	\$47,104	\$156,220	\$45,715	\$189,756	\$72,655	\$147,855	\$102,764
31 Dollar Value of write-off recoveries	\$376,754	\$273,450	\$468,971	\$305,140	\$455,691	\$291,862	\$615,812	\$414,571	\$461,466	\$361,230	\$463,087	\$333,957	\$585,560	\$366,803	\$490,734	\$282,156	\$444,861	\$302,290	\$455,500	\$263,822	\$589,624	\$362,625	\$469,222	\$365,114	\$412,387	\$339,914
31.a Dollar Value of Residential write-off recoveries	\$355,360	\$262,612	\$409,161	\$290,538	\$406,233	\$271,922	\$591,337	\$405,880	\$439,929	\$345,741	\$364,360	\$306,026	\$544,611	\$339,598	\$382,345	\$262,755	\$404,411	\$247,548	\$389,403	\$248,523	\$540,628	\$340,904	\$430,170	\$347,579	\$382,349	\$327,010
31.b Dollar Value of Commercial and Industrial write-off recoveries	\$21,394	\$10,838	\$59,810	\$14,602	\$49,458	\$19,941	\$24,475	\$8,691	\$21,537	\$15,490	\$98,727	\$27,931	\$40,949	\$27,205	\$108,388	\$19,401	\$40,450	\$54,741	\$66,097	\$15,299	\$48,996	\$21,721	\$39,052	\$17,535	\$30,038	\$12,904
32 Dollar value of NET A/R Write-Offs	\$648,445	\$334,199	\$841,738	\$323,679	\$733,457	\$278,919	\$320,757	\$85,288	\$537,730	\$291,911	\$849,835	\$334,546	\$904,670	\$485,933	\$752,322	\$588,183	\$929,276	\$561,151	\$1,166,111	\$654,765	\$2,219,755	\$1,148,168	\$1,623,987	\$950,057	\$1,392,958	\$672,134
32.a Dollar Value of Residential NET A/R Write-Offs	\$558,784	\$327,745	\$669,916	\$260,848	\$558,822	\$221,376	\$209,626	\$50,109	\$374,193	\$261,813	\$577,983	\$291,452	\$806,439	\$469,073	\$685,425	\$499,115	\$801,381	\$539,146	\$954,843	\$622,961	\$2,112,531	\$1,124,175	\$1,473,283	\$894,936	\$1,275,141	\$582,274
32.b Dollar Value of Commercial and Industrial NET A/R Write-Offs	\$89,661	\$6,454	\$171,822	\$62,831	\$174,636	\$57,543	\$111,131	\$35,180	\$163,536	\$30,099	\$271,852	\$43,094	\$98,230	\$16,860	\$66,897	\$89,069	\$127,895	\$22,005	\$211,268	\$31,804	\$107,224	\$23,993	\$150,704	\$55,120	\$117,817	\$89,860
Low Income Discount Rate																										
33 Number of Low-income Accounts	30,811	19,400	32,451	19,427	32,487	19,556	31,980	19,874	32,174	20,162	32,602	20,733	31,926	20,611	37,749	24,711	36,436	23,652	36,070	23,247	35,283	23,005	36,054	23,393	35,427	23,165
33.a Number of Accounts (no rider)	26,079	16,285	27,644	16,304	27,658	16,406	27,069	16,650	27,171	16,906	27,450	17,389	27,682	17,823	32,440	21,234	31,395	20,381	31,021	20,009	30,273	19,778	31,037	20,153	30,469	19,940
33.b Number of Accounts (with rider)	4,732	3,115	4,807	3,123	4,829	3,150	4,911	3,224	5,003	3,256	5,152	3,344	4,244	2,788	5,309	3,477	5,041	3,271	5,049	3,238	5,010	3,227	5,017	3,240	4,958	3,225
34 Percent of customers on the low-income discount	6.9%	7.7%	7.3%	7.7%	7.3%	7.8%	7.2%	7.9%	7.2%	8.0%	7.4%	8.3%	7.2%	8.2%	8.5%	9.9%	8.2%	9.5%	8.1%	9.3%	8.0%	9.2%	8.1%	9.3%	8.0%	9.2%
35 Total receipts	\$2,261,723	\$478,351	\$2,738,408	\$2,160,054	\$2,389,031	\$1,549,180	\$3,080,091	\$1,947,544	\$1,532,230	\$966,749	\$1,367,568	\$769,988	\$1,879,513	\$401,159	\$4,256,619	\$1,102,849	\$2,372,736	\$598,363	\$2,878,120	\$402,724	\$2,184,500	\$703,330	\$2,444,584	\$895,038	\$1,997,861	\$889,216
36 Total receipts paid by LIHEAP	\$0	\$0	\$410,715	\$1,357,357	\$114,242	\$706,698	\$157,202	\$700,600	\$106,917	\$501,900	\$155,096	\$811,873	\$31,759	\$71,565	\$47,007	\$272,309	\$135,702	\$597,052	\$32,022	\$138,955	\$1,388	\$0	\$709	\$2,410	\$0	\$0
36.a Total receipts paid by Regular LIHEAP	\$0	\$0	\$407,223	\$1,356,262	\$113,737	\$706,486	\$149,890	\$697,536	\$106,036	\$501,087	\$147,552	\$806,923	\$29,890	\$71,328	\$42,687	\$268,545	\$130,094	\$591,243	\$28,175	\$137,242	\$1,388	\$0	\$709	\$2,410	\$0	\$0
36.b Total receipts paid by Crisis LIHEAP	\$0	\$0	\$3,492	\$1,095	\$505	\$212	\$7,312	\$3,064	\$881	\$813	\$7,544	\$4,950	\$1,869	\$237	\$4,320	\$3,764	\$5,608	\$5,809	\$3,847	\$1,713	\$0	\$0	\$0	\$0	\$0	\$0
37 Total number of customers receiving a LIHEAP payment for the month	0	0	1,288	3,549	326	1,864	443	1,819	318	1,326	444	2,114	95	190	135	689	469	1,552	83	346	4	0	1	6	0	0
38 Total billed	\$2,573,186	\$1,925,675	\$3,226,105	\$3,033,407	\$3,099,629	\$3,149,092	\$2,788,107	\$2,689,610	\$2,422,732	\$1,940,726	\$2,013,093	\$1,217,264	\$2,487,143	\$799,373	\$3,308,160	\$667,269	\$3,623,375	\$694,555	\$3,391,194	\$644,116	\$2,745,891	\$725,712	\$2,607,361	\$1,324,044	\$3,163,491	\$2,703,779
Delinquency																										
39 Number of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	2,199	1,271	2,106	1,413	2,693	1,712	2,148	1,406	2,648	1,494	2,286	1,056	2,706	1,174	2,956	1,226	2,284	1,111	2,108	1,149	2,716	1,424	2,505	1,451	2,474	1,753
39.a Number of accounts reported above that have an active DPA	88	39	102	57	156	85	124	69	138	86	102	62	104	35	179	48	194	26	253	20	223	23	173	29	150	54
39.b Number of accounts reported above without an active DPA	2,111	1,232	2,004	1,356	2,537	1,627	2,024	1,337	2,510	1,408	2,184	994	2,602	1,139	2,777	1,178	2,090	1,085	1,855	1,129	2,493	1,401	2,332	1,422	2,324	1,699
40 Dollar Value of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	\$152,269	\$63,851	\$155,329	\$105,364	\$212,033	\$188,760	\$198,904	\$161,579	\$213,331	\$187,009	\$147,610	\$70,671	\$187,945	\$89,550	\$248,711	\$89,467	\$198,412	\$41,608	\$149,088	\$36,842	\$188,864	\$35,408	\$196,289	\$51,796	\$126,286	\$83,267
40.a Dollar value of accounts reported above that have an active DPA	\$8,803	\$3,133	\$14,668	\$11,262	\$21,806	\$14,020	\$17,599	\$9,757	\$25,896	\$11,523	\$14,191	\$6,065	\$14,396	\$3,198	\$24,542	\$22,829	\$22,089	\$1,802	\$20,167	\$914	\$19,475	\$1,852	\$13,161	\$1,375	\$12,249	\$2,850
40.b Dollar value of accounts reported above without an active DPA	\$143,466	\$60,718	\$140,661	\$94,102	\$190,227	\$174,740	\$181,305	\$151,822	\$187,435	\$175,486	\$133,420	\$64,606	\$173,549	\$86,352	\$224,169	\$66,639	\$176,323	\$39,806	\$128,921	\$35,928	\$169,389	\$33,556	\$183,128	\$50,422	\$114,037	\$80,417
41 Number of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	1,083	502	1,207	737	1,286	847	1,375	1,141	1,242	1,113	1,215	956	1,368	864	1,162	711	1,175	654	1,075	610	1,258	687	1,791	861	1,651	932
41.a Number of accounts reported above that have an active DPA	121	28	175	67	206	91	204	118	81	100	193	156	207	125	243	104	304	82	343	50	351	34	391	71	273	78
41.b Number of accounts reported above without an active DPA	962	474	1,032	670	1,080	756	1,171	1,023	1,161	1,013	1,022	800	1,161	739	919	607	871	572	732	560	907	653	1,400	790	1,378	854
42 Dollar Value of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	\$169,894	\$54,166	\$233,683	\$114,983	\$267,892	\$198,557	\$302,254	\$349,482	\$174,328	\$118,512	\$211,044	\$188,807	\$242,844	\$146,744	\$206,652	\$105,940	\$245,050	\$86,197	\$198,929	\$42,569	\$230,736	\$51,363	\$360,705	\$77,500	\$242,601	\$87,269
42.a Dollar value of accounts reported above that have an active DPA	\$26,361	\$5,145	\$44,808	\$11,987	\$59,399	\$29,826	\$54,614	\$39,594	\$13,894	\$10,442	\$45,610	\$39,578	\$57,096	\$27,078	\$56,749	\$28,007	\$90,573	\$25,131	\$82,485	\$7,728	\$75,020	\$5,403	\$91,927	\$14,952	\$55,637	\$11,402
42.b Dollar value of accounts reported above without an active DPA	\$143,533	\$49,021	\$188,875	\$102,997	\$208,494	\$168,730	\$247,640	\$309,889	\$160,434	\$108,069	\$165,434	\$149,228	\$185,747	\$119,666	\$149,902	\$77,932	\$154,477	\$61,066	\$116,444	\$34,840	\$155,716	\$45,960	\$268,778	\$62,548	\$186,964	

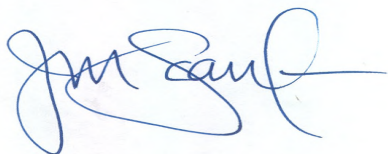
	Dec-20		Jan-21		Feb-21		Mar-21		Apr-21		May-21		Jun-21		Jul-21		Aug-21		Sep-21		Oct-21		Nov-21		Dec-21	
	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas
Arrearage Management Program																										
56	Number of Accounts (total enrollees in the program)																									
57	Percent of low-income customers enrolled on the AMP																									
58	Total receipts paid by enrollees																									
59	Total receipts paid by LIHEAP																									
60	Total billed to program participants, includes both arrears payment and current bill																									
61	Number of newly enrolled customers																									
61.a	Number of newly enrolled customers: not associated with service restoration																									
61.b	Number of newly enrolled customers: associated with service restoration																									
62	Number of customers exited the program																									
62.a	Number of customers exited the program by default																									
62.b	Number of customers exited the program by cancellation																									
63	Number of customers successfully completing a 12-month program																									
63.a	Number of customers successfully completing a 12-month program with remaining arrears																									
63.b	Number of customers that have fully completed the program with full pay-down to zero arrears																									
64	Number of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days after issuance of a bill																									
65	Dollar Value of AMP-Enrolled delinquent accounts with oldest arrears aged 60+ Days																									
66	Number of AMP program participants receiving LIHEAP																									
67	Percent of AMP customers receiving LIHEAP payments																									

cy referral process is automated. Therefore, agencies continued to receive referrals, but made no collection
 UPDATE: Effective 10/1/2020, collection agencies are working all referrals.

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Joanne M. Scanlon

January 24, 2022
Date

**National Grid Docket No. 4770 (Rate Application) & Docket No. 4780 (PST)
Combined Service list updated 11/29/2021**

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