

January 24, 2022

## BY ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 4770 – Application of The Narragansett Electric Company d/b/a National Grid for Approval of a Change in Electric and Gas Base Distribution Rates

<u>Low-Income Monthly Reports – December 2021</u>

Dear Ms. Massaro:

On behalf of National Grid,<sup>1</sup> I have enclosed an electronic copy<sup>2</sup> of the Company's Low-Income Monthly Report for December 2021 in the above-referenced docket.

Thank you for your attention to this matter. If you have any questions, please contact me at 781-907-2121.

Very truly yours,

Raquel J. Webster

Enclosure

cc: Docket 4770 Service List Linda George, Division John Bell, Division Al Mancini, Division Christy Hetherington, Esq. Leo Wold, Esq.

<sup>&</sup>lt;sup>1</sup> The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

<sup>&</sup>lt;sup>2</sup> Per a communication from Commission counsel on October 4, 2021, the Company is submitting an electronic version of this filing followed by six (6) hard copies filed with the Clerk within 24 hours of the electronic filing.

	Dec 20	lan 21	F=1-21	May 21	A 21	Mar. 21	I 21	11.24	A 21	C 21	0-4-21	No.: 21	Dec 21
	Dec-20	Jan-21	Feb-21 Electric Gas	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21
General Residential	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas
Number of Residential Accounts, includes discount rate and AMP accounts (Active and Final)	451,451 256,621	446,118 253,312	446,147 253,231	445,530 252,978	3 446,541 253,050	447,254 253,111	446,174 252,108	446,361 252,118	445.684 251.296	445,994 251,348	446.437 251.824	445,744 252,251	446,355 252,869
	431,451 256,621	446,118 253,312	446,147 253,231	443,907 252,156	446,541 253,050	447,254 253,111 443,555 251,173	440,174 252,108	443,340 250,551	445,684 251,296 443,086 250,126	443,994 251,348	446,437 251,824	443,772 251,323	444,170 251,736
Number of ACTIVE Residential Accounts, includes discount rate and AMP accounts     Number of FINAL Residential Accounts, includes discount rate and AMP accounts	8.033 4.763	2,452 1,532	2.142 1.155	1,623 822	2 2.661 1.346	3.699 1.938	· · · · · · · · · · · · · · · · · · ·	3,021 1,567	2.598 1.170	2.841 1.421	3.075 1.557	1.972 928	2.185 1.133
2 Total Billed, does not include ESCO	\$54,340,468 \$31,760,159	\$64.163.258 \$49.221.266	\$60.141.524 \$53.519.803	\$54,325,617 \$44,562,716	5 \$46,440,903 \$30,682,408	\$39,599,983 \$19,467,226	\$50,653,379 \$12,161,569	\$60,791,732 \$8,809,945	\$68,297,080 \$9,059,658	\$65,041,590 \$8,426,544	\$49.023.756 \$9.559.363	\$44,699,972 \$17,228,265	\$56,054,156 \$38,020,021
3 Average active residential account bill (line 2 / line 1.a)	\$122.55 \$126.10	\$144.62 \$195.49	\$135.45 \$212.32	\$122.38 \$176.73	\$ \$104.62 \$121.90	\$89.28 \$77.51	\$114.24 \$48.49	\$137.12 \$35.16	\$154.14 \$36.22	\$146.77 \$33.72	\$110.57 \$38.20	\$100.73 \$68.55	\$126.20 \$151.03
4 Total Receipts	\$21,425,509 \$14,285,297	\$29,238,679 \$15,350,729	\$31,867,443 \$15,709,197	\$38.204.769 \$16.573.378	\$ \$25,463,124 \$16,975,416	\$23,512,011 \$11,558,430	\$30,415,818 \$7,603,955	\$34,171,505 \$4,659,751	\$40,497,646 \$5,522,406	\$36,398,326 \$4,963,408	\$32,970,760 \$4,496,013	\$26,121,788 \$11,195,052	\$21,200,836 \$14,133,891
5 Total Number of Accounts Protected through SPECIAL PROTECTIONS	6.660 4.185	6.639 4.162		6.210 3.854		5.974 3.679	5.970 3.670	5.928 3.641	5.687 3.553	5,704 3,560	5.633 3.529	5.591 3.507	5,562 3,500
6 Number of Standard Accounts Protected	4,242 2,598	4,127 2,609	.,	3,911 2,417	-,	3,703 2,263	3,278 2,012	3,289 2,002	3,203 1,996	3,228 1,999	3,033 3,323	3,169 1,958	3,194 1,966
6.a Elderly	1,172 802	1.139 798	1.128 793	1.144 792	1.153 797	1,132 781	1,085 745	1,075 738	1,004 718	1,005 711	1,001 711	983 698	985 701
6.b Infant	338 218	328 232	320 229		1,133 ,37	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0
6.c Handicapped	359 181	352 189	342 187	351 194		383 202	385 211	310 174	323 172	316 170	340 191	292 153	295 163
6.d Welfare	0 1	0 1	0 1	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0
6.e Unemployed	79 49	77 49	77 49	75 49	85 52	89 59	82 53	80 52	74 45	74 45	78 47	81 46	83 48
6.f Seriously ill	2,294 1,347	2,231 1,340		2,240 1,317	7 2.006 1.161	2,099 1,221		1,824 1,038	1,802 1,061	1,833 1,073	1.798 1.046	1,813 1,061	1,831 1,054
7 Number of Low-Income Accounts Protected	2,418 1,587	2,512 1,553	2,493 1,532	2,299 1,437	, , , , , , , , , , , , , , , , , , , ,	2,271 1,416		2,639 1,639	2.484 1.557	2,476 1,561		2,422 1,549	2,368 1,534
7.a Elderly	716 484	749 479	746 473	739 474	<del></del>	755 472	814 510	782 491	741 457	737 460	721 453	710 448	681 438
7.b Infant	198 167	204 151	203 146		0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0
7.c Handicapped	268 168	276 159	275 159	271 158	3 412 261	320 180	450 270	377 210	348 257	346 240	368 252	333 214	328 215
7.d Welfare	0 0	0 0	0 0	0 0	0 0	0 0	1-50 Z/O	0 0	0 0	0 0	0 0	0 0	0 0
7.e Unemployed	25 12	32 16	32 16	34 17	7 36 20	37 20	40 25	40 25	37 26	37 25	38 26	35 25	33 23
7.f Seriously ill	1,211 755	1,251 748	32 16	1,193 742	2 1,034 635	1,159 744		1,440 913	1,358 817	1,356 836	1,289 803	1.344 862	1,326 858
Delinquency (Includes Active and Pending final accounts)	1,211 /55	1,231 /48	1,23/ /38	1,173 /42	1,034 033	1,133 /44	1,300 853	1,440 913	1,330 81/	1,330 830	1,203 803	1,344 802	1,320 038
Number of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	33,299 19,310	27,355 16,918	30,194 20,625	33,962 22,773	3 27,079 17,156	24,228 13,910	28,234 15,032	32,136 15,565	33,047 14,574	34,723 16,025	34,835 16,604	38,822 21,916	33,800 20,888
Number of definquent accounts with oldest arrears aged 30-39 days after issuance of a bill  8.a Number of accounts reported above that have an active DPA	463 243	573 438	30,194 20,023	598 519	562 432	538 341			1.076 169	1.118 174	980 143	829 193	687 340
8.b Number of accounts reported above without an active DPA	32.836 19.067	26.782 16.480		33.364 22.254		23.690 13.569	27.668 14.766	31.325 15.357	31.971 14.405	33.605 15.851	33.855 16.461	37.993 21.723	33.113 20.548
9 Dollar Value of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	\$11.982.818 \$4.837.773	\$12.422.343 \$6.929.839	\$14.629.968 \$10.238.040	\$14.966.478 \$12.474.634	-77	\$10.149.685 \$6.717.194	\$8.939.102 \$4.856.754	- /	\$12.522.689 \$2.266.709	\$12.885.111 \$2.130.623	\$12,617,005 \$2,044,283	\$11.796.094 \$2.592.698	\$9,989,223 \$4,563,791
9.a Dollar Value of accounts reported above that have an active DPA	\$1,270,268 \$367,606	\$1,490,221 \$592,704	\$1.602.731 \$820.248	\$1.588.658 \$980.911	\$1,526,548 \$895,958	\$1.575.668 \$889.015	\$2,314,437 \$1,145,681	\$3,356,133 \$871,685	\$3,867,253 \$654,795	\$3,904,037 \$597,287	\$3,549,843 \$541,890	\$3,014,507 \$575,229	\$2,286,641 \$863,390
9.b Dollar Value of accounts reported above that have an active DPA	\$10.712.549 \$4.470.167	\$10.932.122 \$6.337.135	\$13.027.237 \$9.417.793	\$13.377.820 \$11.493.723	\$11,188,121 \$9,165,814	\$8.574.017 \$5.828.179	\$6.624.665 \$3.711.072	\$7,214,799 \$2,085,804	\$8,655,435 \$1,611,914	\$8,981,074 \$1,533,336	\$9.067.161 \$1.502.393	\$8.781.587 \$2.017.470	\$7,702,582 \$3,700,401
10 Number of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	13,008 6,250	11,313 6,299	11,110 6,911	14,855 10,418	3 12,262 9,719	10,461 8,080	9,067 6,175	9,007 5,644	9,426 5,189	11,039 5,434	13,629 6,234	14,891 6,537	15,113 7,589
Number of definiquent accounts with oldest arrears aged 60-85 days after issuance of a bin  Number of accounts reported above that have an active DPA	699 215	858 404	902 606	1,087 854	920 785	924 751	991 610	1,005 446	1,281 343	1,714 283	1,848 322	1,832 335	1,362 440
10.b Number of accounts reported above without an active DPA	12.309 6.035	10.455 5.895	10.208 6.305	13.768 9.564		9.537 7.329	8.076 5.565	8.002 5.198	8,145 4,846	9,325 5,151	11,781 5,912	13,059 6,202	13,751 7,149
11 Dollar Value of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	\$7,448,439 \$1,754,075	\$7,391,100 \$2,902,276	\$8,011,310 \$4,263,198	-,,	,,	\$8,671,905 \$6,951,239	-,,	\$5,589,913 \$3,163,073	\$5.802.804 \$1.909.748		\$7,980,727 \$1,467,994	\$8,485,067 \$1,477,154	\$7,219,562 \$1,716,323
	\$1,030,234 \$191,243	\$1,096,768 \$315,314	\$1,111,955 \$436,805	\$1,508,825 \$771,376	\$1,417,915 \$874,555	\$1,611,568 \$1,071,096	\$2.345.852 \$1.360.730	\$2,544,283 \$1,205,359	\$2,618,960 \$753,251	\$3,299,451 \$588,131	\$3,394,829 \$539,540	\$3,191,699 \$481,414	\$2,414,515 \$485,274
11.a Dollar Value of accounts reported above that have an active DPA  11.b Dollar Value of accounts reported above without an active DPA	\$6.418.204 \$1.562.833	\$6,294,332 \$2,586,962	\$6.899.355 \$3.826.392	\$9.478.047 \$6.905.244	1 / /- 1- /	\$7.060.337 \$5.880.143	1 // 1 //	\$3.045.629 \$1.957.714	\$3.183.844 \$1.156.497	\$4,050,312 \$940,136	\$4.585.898 \$928.453	\$5,293,368 \$995,740	\$4.805.047 \$1.231.049
	63,210 35,758	59,292 33,053	58,431 32,635	\$9,478,047 \$6,905,244 57,237 32,713	\$8,380,742 \$7,254,669 3 57.164 34.091	56,895 35,489	53,319 35,310	49,698 34,397	\$3,183,844 \$1,156,497 47,016 33,166	\$4,050,312 \$940,136 45,174 32,295	\$4,585,898 \$928,453 45,263 31,405	\$5,293,368 \$995,740 46,593 30.871	49,605 30,492
12 Number of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	8.080 3.562	7.944 3.281	7.398 3.011	- , , -	7.800 3.536	10.034 5.322	,		19,954 12,621		, , , , , , , , , , , , , , , , , , , ,	17,190 10,327	15,864 8,877
12.a Number of accounts reported above that have an active DPA	.,	,, -	.,	7,395 3,080	,	.,	,	· · · · · · · · · · · · · · · · · · ·		19,642 12,327	·		
12.b Number of accounts reported above without an active DPA	55,130 32,196	51,348 29,772	51,033 29,624	49,842 29,633	49,364 30,555	46,861 30,167	36,186 25,303	28,388 21,525	27,062 20,545	25,532 19,968	26,327 19,659	-,	
Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	\$63,107,442 \$29,584,098	\$63,176,302 \$28,822,801	\$65,034,104 \$29,594,246	\$66,754,422 \$31,382,367	7 \$70,377,931 \$35,266,765	\$73,820,951 \$39,316,865	\$74,072,891 \$41,822,329 \$21,072,900 \$10,157,957	\$71,331,746 \$42,054,806	\$68,748,669 \$41,070,644	\$65,871,130 \$38,979,321	\$64,413,477 \$36,487,055	\$64,266,771 \$34,676,122	\$65,914,886 \$32,969,266
13.a Dollar value of accounts reported on above that have an active DPA	\$6,241,409 \$2,306,102 \$56,866.033 \$27,277,996	\$6,301,110 \$2,124,607 \$56,875,192 \$26,698,194	\$6,028,424 \$1,973,248 \$59,005,680 \$27,620,997	\$6,506,884 \$2,119,892 \$60,247,539 \$29,262,475	2 \$7,688,784 \$2,657,364 5 \$62,689,147 \$32,609,400	\$10,387,063 \$4,481,567 \$63,433,888 \$34,835,298	\$21,072,900 \$10,157,957 \$52,999,991 \$31,664,372	\$29,235,659 \$14,776,931 \$42.096.087 \$27,277.874	\$26,931,170 \$14,316,348 \$41,817,499 \$26,754,295	\$26,296,013 \$13,707,462 \$39,575,116 \$25,271,859	\$24,791,529 \$12,885,707 \$39.621.947 \$23.601.348	\$21,401,875 \$10,874,687 \$42.864.895 \$23.801.435	\$18,778,274 \$8,679,243 \$47,136,612 \$24,290,023
13.b Dollar value of accounts reported above without an active DPA  14 Total Number of delinquent accounts	109.517 61.318		99.735 60.171	106.054 65.904	1 - 7 7 7 7 7 7	91.584 57.479	90.620 56.517	90.841 55.606	\$41,817,499 \$26,754,295 89.489 52.929		93,727 54,243	100.306 59.324	98,518 58,969
	9.242 4.020	97,960 56,270 9.375 4.123	99,735 60,171	9.080 4.453	,	91,584 57,479 11.496 6.414	,	23,126 13,526	22,311 13,133	90,936 53,754 22,474 12,784	21,764 12,211	19.851 10.855	17.913 9.657
Trainber of decounts reported above that have an active by A	-, , , , , , , , , , , , , , , , , , ,	9,375 4,123 88.585 52.147	9,047 4,243	96.974 61.451	., ,	80.088 51.065	71.930 45.634	67.715 42.080	67.178 39.796	68.462 40.970	71.963 42.032	80.455 48.469	80.605 49.312
14.b Number of accounts reported above without an active DPA		, ,	,		87,223 56,213	, , ,	,	. , , ,		,	,	,	,
15 Total Dollar Value of delinquent accounts	\$82,538,698 \$36,175,946	\$82,989,745 \$38,654,916	\$87,675,382 \$44,095,483	\$92,707,772 \$51,533,621	\$92,891,258 \$53,457,760	\$92,642,540 \$52,985,298	\$89,939,386 \$51,374,792	\$87,492,590 \$48,175,367	\$87,074,162 \$45,247,101	\$86,106,004 \$42,638,210	\$85,011,208 \$39,999,332 \$31,736,201 \$13,967,137	\$84,547,932 \$38,745,974	\$83,123,671 \$39,249,380
15.a Dollar Value of accounts reported above that have an active DPA	\$8,541,912 \$2,864,950	\$8,888,099 \$3,032,625	\$8,743,111 \$3,230,301 \$78,932,271 \$40,865,182	\$9,604,366 \$3,872,178	\$ \$10,633,248 \$4,427,877	\$13,574,298 \$6,441,678 \$79,068,242 \$46,543,620	\$25,733,189 \$12,664,367	\$35,136,075 \$16,853,976	\$33,417,384 \$15,724,395	\$33,499,501 \$14,892,879	1 - 7 7 - 7 - 7 -	\$27,608,082 \$11,931,330	\$23,479,430 \$10,027,907
15.b Dollar Value of accounts reported above without an active DPA  Total Dellar Value of surrent accounts	\$73,996,786 \$33,310,996	\$74,101,646 \$35,622,291		\$83,103,405 \$47,661,443			\$64,206,197 \$38,710,425	\$52,356,516 \$31,321,392	\$53,656,778 \$29,522,707	\$52,606,503 \$27,745,331	\$53,275,007 \$26,032,195	\$56,939,850 \$26,814,645	\$59,644,241 \$29,221,473
16 Total Dollar Value of current accounts	\$39,649,051 \$22,749,160 \$122,187,750 \$58,925,106	\$48,143,189 \$34,345,082 \$131,132,934 \$72,999,997	\$47,544,174 \$37,517,649 \$135,219,556 \$81,613,132	\$36,167,838 \$26,407,556	5 \$32,802,844 \$18,779,898 7 \$125,694,102 \$72,237,658	\$30,578,323 \$13,471,124 \$123,220,864 \$66,456,422	\$34,898,727 \$8,840,625 \$124,838,113 \$60,215,417	\$48,247,396 \$7,921,405 \$135,739,986 \$56,096,773	\$46,115,863 \$7,109,018	\$47,477,534 \$7,863,622 \$133,583,538 \$50,501,832	\$39,497,506 \$9,221,571 \$124,508,714 \$49,220,903	\$33,018,214 \$12,994,233 \$117,566,146 \$51,740,207	\$42,935,064 \$28,399,612 \$126,058,735 \$67,648,992
17 Total Active and Pending Final A/R Collection Agencies	9122,107,73U \$38,925,1Ub	\$121,132,334 \$72,339,997	\$51,013,132 \$61,013,132	\$17,941,177 \$17,941,177	9123,034,10Z \$72,237,058	\$123,220,004 \$00,430,422	\$124,030,113 \$0U,213,41/	21,,080,06¢ 006,861,73	\$133,130,023 \$32,330,119	\$100,001,832	\$124,500,714 \$49,220,903	\$117,000,140 \$51,740,207	J120,030,733 \$07,048,992
· · ·	2,035 1,145	1,711 980	1,358 846	1,650 1,232	2 1,558 1,009	1,647 1,049	1,583 1,049	1,887 1,128	2,376 1,460	1,834 1,253	1,933 1,176	2,043 1,314	2,115 1,235
18 Number of cases referred to collection agencies Payment Plans	2,055 1,145	1,/11 980	1,336 846	1,050 1,232	1,009	1,04/ 1,049	1,363 1,049	1,00/ 1,128	2,370 1,460	1,034 1,253	1,333 1,1/6	2,045 1,314	2,113 1,235
19 Number of new payments plans, not including AMP	2,557 1,192	2,724 1,471	2,126 1,393	2,756 1,762	2 2,410 1,591	4,251 2,816	12,224 7,537	7,930 4,637	6,983 3,856	7,873 3,940	6,183 3,129	5,135 2,464	4,755 2,656
20 Number of payments plans, not including AMP	2,981 1,500	2,724 1,471	2,126 1,393	2,405 1,366		1,761 990	2,916 1,731	4,089 2,553	7,035 3,856	6,657 3,665	6,183 3,125	7,031 3,641	6,125 3,368
	7,609 3,389	· · · · · · · · · · · · · · · · · · ·	7,974 3,905	2,405 1,366 8,129 4,199	8,419 4,486	'	2,916 1,731 16,349 9,733	,	7,035 3,871 20,345 12,062	20,993 11,976	-, -,	17,031 3,641 17,907 9,952	16,834 9,283
21 Number of active payment agreements	7,609 3,389 1.494 689							21,850 12,887 3,797 2,767					
21.a Number of Active Step-plan agreements 21.b Number of Company issued non-Step plans	1,494 689 6.035 2.664	1,440 686 6,251 2,812	1,429 732 6,485 3,147	1,369 743 6,705 3,433	3 1,288 734 3 7,079 3,734	1,680 1,041 8,205 4,668		3,/9/ 2,/6/ 17.998 10.097	3,251 2,475 17.034 9.565	2,954 2,212 17,975 9,738	2,565 1,879 17,193 9,363	2,230 1,489 15,636 8,445	2,027 1,273 14,772 7,997
Turniber of company issued from step plans	6,035 2,664 43 13				3 7,079 3,734		13,416 7,643 34 8	17,998 10,097 44 17		17,975 9,738 58 20	, , , , , , , , , , , , , , , , , , , ,	-,	14,772 7,997 34 10
21.c Number of regulatory order non-Step plans 21.d Number of Commission sanctioned "October Rule" payment plans	45 13	38 10	34 8	33 9	34 8	31 6	34 8	44 1/	51 15	58 <u>20</u>	51 22	40 15	1 10
21.0 Number of commission sufficience October Rule Payment plans	3/ 23 887 558	32 22 1.130 870	26 18	22 14	18 10 3 904 701	18 10 695 413	12 / 1583 795	1.116 481	1017 100	1 062 440	838 428	1 3 681 413	672 496
22 Number of new budget plans, not including AMP	88/ 558	1,130 870	925 737	955 723	904 /01	695 413	1,583 795	1,116 481	1,017 480	1,063 449	838 428	081 413	0/2 496
Shut-Offs  Number of Accounts Cont Notice of Disconnection for non-narmont	0 0	0 0	0 0	0 0	0 0	60.632 40.030	40.526 34.026	20.007 20.020	41 412 24 777	20 021 24 002	25 664 47 466	22.000 0.011	20 220 45 400
23 Number of Accounts Sent Notice of Disconnection for non-payment	0 0	0 0	0 0	U C	0 0	60,623 40,970	· · · · · · · · · · · · · · · · · · ·	38,987 26,630	41,412 24,777	38,821 21,962		22,098 9,644	28,239 15,406
24 Number of Service Disconnections for non-payment	0 0	0 0	0 0	0 0	0 0	0 0	0 0	1,531 757	1,296 388		1,566 547	34 13	99 33
24.a Number of Service Disconnections for non-payment on accounts with NO special protection	0 0	0 0	0 0	0 0	0 0	0 0	0 0	1,531 757	1,296 388	2,440 709	1,566 547	34 13	99 33
24.b Number of Service Disconnections for non-payment on accounts WITH a special protection	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0
24.c Number of Service Disconnections for non-payment in excess of \$1000	0 0	0 0	0 0	0 0	0 0	0 0	0 0	1,270 621	891 259	1,743 565	1,072 399	32 11	90 24
24.d Ratio of service disconnections for nonpayment to total Residential Customers	0.0% 0.0%	0.0% 0.0%											0.0% 0.0%
25 Average balance of Service Disconnections for non-payment	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$2,904 \$2,838	\$2,332 \$2,120			\$2,905 \$2,109	\$2,712 \$1,844
25.a Average balance of Service Disconnections for non-payment on accounts with NO special protection	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$2,904 \$2,838	\$2,332 \$2,120				\$2,712 \$1,844
25.b Average balance of Service Disconnections for non-payment on accounts WITH a special protection	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0

		Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21		Oct-21	Nov-21	Dec-21
		Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas Electric	Gas	Electric Gas	Electric Gas
26	Restorations Number of Service Restorations within 7 days of termination	0 0	0 0	0 (	0 0	0 0	0 0	0 (	1,247 511	1,081 277	2,101 470 1,3	308 404	27 9	84 24
26.a	Number of Service Restorations within 7 days of termination  Number of Service Restorations within 7 days of termination on accounts with NO special protection	0 0	0 0	0 0	0 0	0 0	0 0	0 0	1,247 511	1,081 277		308 404	27 9	84 24
26.b	Number of Service Restorations within 7 days of termination on accounts WITH a special protection	0 0	0 0	0 0	0 0	0 0	0 0	0 (	0 0	0 0	0 0	0 0	0 0	0 0
27	Average balance of of service restorations	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$2,199 \$2,341	\$2,042 \$1,788	\$1,824 \$1,992 \$1,7	770 \$1,930	\$2,597 \$2,011	\$2,236 \$1,853
27.a	Average balance of of service restorations on accounts with NO special protection	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$2,199 \$2,341	\$2,042 \$1,788	\$1,824 \$1,992 \$1,7	770 \$1,930	\$2,597 \$2,011	\$2,236 \$1,853
27.b	Average balance of of service restorations on accounts WITH a special protection	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0
28	Average duration of service disconnection for Service Restorations within 7 days of termination	0.0 0.0	0.0 0.0	0.0 0.0	0.0 0.0	0.0 0.0	0.0 0.0	0.0 0.0	1.0 1.0	1.0 1.0	1.0 1.0	1.0 1.0	1.0 1.0	1.0 1.0
	Write-Offs													
29	Number of Accounts Classified as Written-Off	1,775 1,152	1,778 1,099 1 618 1 009	1,585 878	-,	1,366 920	1,280 846	1,534 914	1,208 791	1,572 1,078		720 1,164	1,606 1,061	1,723 1,074 1 594 997
29.a 29.b	Number of Residential Accounts Classified as Written-Off  Number of Commercial and Industrisal Classified as Written-Off	1,633 1,109 142 43	1,618 1,009 160 90	1,399 811 186 67	1 1,294 788 7 107 5:	3 1,228 865 1 138 55	1,171 789 109 57	1,421 852 113 62	1,101 738 1 107 53	1,481 1,015 91 63	-,	626 1,124 94 40	1,480 1,017 126 44	1,594 997 129 77
30	Dollar Value of Accounts Classified as Written-Off	\$1.025.199 \$607.649	\$1.310.709 \$628.819	\$1.189.148 \$570.781	1 \$936,569 \$499,859		\$1.312.923 \$668.504	\$1.490.229 \$852.736		\$1.374.137 \$863.440	\$1.621.611 \$918.587 \$2.809.3		\$2.093.209 \$1.315.170	\$1.805.345 \$1.012.048
30.a	Dollar Value of Residential Accounts Classified as Written-Off	\$914,144 \$590,357	\$1,079,077 \$551,386	\$965,055 \$493,298	8 \$800,963 \$455,988	1 , , , , ,	\$942,343 \$597,478	\$1,351,050 \$808,671	\$1,067,770 \$761,869	\$1,205,793 \$786,694	\$1,344,246 \$871,484 \$2,653,3	, , , .	\$1,903,453 \$1,242,515	\$1,657,490 \$909,284
30.b	Dollar Value of Commercial and Industrisal Classified as Written-Off	\$111,054 \$17,292	\$231,632 \$77,434	\$224,094 \$77,483	\$135,606 \$43,87	1 \$185,074 \$45,588	\$ \$370,580 \$71,025	\$139,179 \$44,065	\$175,286 \$108,470	\$168,345 \$76,746	\$277,365 \$47,104 \$156,2	220 \$45,715	\$189,756 \$72,655	\$147,855 \$102,764
31	Dollar Value of write-off recoveries	\$376,754 \$273,450	\$468,971 \$305,140	\$455,691 \$291,862	\$615,812 \$414,57	1 \$461,466 \$361,230	\$463,087 \$333,957	\$585,560 \$366,803	\$490,734 \$282,156	\$444,861 \$302,290	\$455,500 \$263,822 \$589,6	624 \$362,625	\$469,222 \$365,114	\$412,387 \$339,914
31.a	Dollar Value of Residential write-off recoveries	\$355,360 \$262,612	\$409,161 \$290,538	\$406,233 \$271,922	\$591,337 \$405,880		\$364,360 \$306,026	\$544,611 \$339,598	\$382,345 \$262,755	\$404,411 \$247,548	\$389,403 \$248,523 \$540,6		\$430,170 \$347,579	\$382,349 \$327,010
31.b	Dollar Value of Commercial and Industrisal write-off recoveries	\$21,394 \$10,838	\$59,810 \$14,602	\$49,458 \$19,941	1 \$24,475 \$8,69:		\$98,727 \$27,931	\$40,949 \$27,205	\$108,388 \$19,401	\$40,450 \$54,741	\$66,097 \$15,299 \$48,9		\$39,052 \$17,535	\$30,038 \$12,904
32	Dollar value of NET A/R Write-Offs	\$648,445 \$334,199	\$841,738 \$323,679	\$733,457 \$278,919	\$320,757 \$85,288		\$849,835 \$334,546	\$904,670 \$485,933	\$752,322 \$588,183	\$929,276 \$561,151	\$1,166,111 \$654,765 \$2,219,7		\$1,623,987 \$950,057	\$1,392,958 \$672,134
32.a	Dollar Value of Residential NET A/R Write-Offs  Pollar Value of Comparaial and Industrical NET A/R Write-Offs	\$558,784 \$327,745 \$89,661 \$6,454	\$669,916 \$260,848 \$171,822 \$62,831	\$558,822 \$221,376 \$174,636 \$57,543			\$ \$577,983 \$291,452 \$ \$271,852 \$43,094	\$806,439 \$469,073 \$98,230 \$16,860	\$ \$685,425 \$499,115 \$66,897 \$89,069	\$801,381 \$539,146 \$127,895 \$22,005	\$954,843 \$622,961 \$2,112,5 \$211,268 \$31,804 \$107,2		\$1,473,283 \$894,936 \$150,704 \$55,120	\$1,275,141 \$582,274 \$117,817 \$89,860
32.0	Dollar Value of Commercial and Industrisal NET A/R Write-Offs  Low Income Discount Rate	303,001 30,454	\$1/1,022 \$02,831	۶±7+,050 ۶57,545	, ,111,131 333,180	, 103,330 330,099	, ,2,11,032 343,094	\$10,800 \$10,800	, 160'00'5 600'60'5	\$121,000 \$22,005	\$107,2 \$107,2	223,393	\$150,704 \$55,120	711,U11 203,000
33	Number of Low-Income Accounts	30,811 19,400	32,451 19,427	32,487 19,556	5 31,980 19,874	32,174 20,162	32,602 20,733	31,926 20,611	37,749 24,711	36,436 23,652	36,070 23,247 35,2	283 23,005	36,054 23,393	35,427 23,165
33.a	Number of Accounts (no rider)	26,079 16,285	27,644 16,304	27,658 16,406	· · · · · · · · · · · · · · · · · · ·		27,450 17,389	27,682 17,823	32,440 21,234	31,395 20,381	31,021 20,009 30,2		31,037 20,153	30,469 19,940
33.b	Number of Accounts (with rider)	4,732 3,115	4,807 3,123	4,829 3,150	4,911 3,224	5,003 3,256	5,152 3,344	4,244 2,788	5,309 3,477	5,041 3,271	5,049 3,238 5,0	010 3,227	5,017 3,240	4,958 3,225
34	Percent of customers on the low-income discount	6.9% 7.7%	7.3% 7.7%	7.3% 7.8%			7.4% 8.3%	7.2% 8.2%		8.2% 9.5%		.0% 9.2%	8.1% 9.3%	8.0% 9.2%
35	Total receipts	\$2,261,723 \$478,351	\$2,738,408 \$2,160,054	\$2,389,031 \$1,549,180			\$1,367,568 \$769,988	\$1,879,513 \$401,159	\$4,256,619 \$1,102,849	\$2,372,736 \$598,363	\$2,878,120 \$402,724 \$2,184,5		\$2,444,584 \$895,038	\$1,997,861 \$889,216
36	Total receipts paid by LIHEAP	\$0 \$0	\$410,715 \$1,357,357	\$114,242 \$706,698	\$ \$157,202 \$700,600		\$155,096 \$811,873	\$31,759 \$71,565	\$47,007 \$272,309	\$135,702 \$597,052	\$32,022 \$138,955 \$1,3		\$709 \$2,410	\$0 \$0
36.a 36.b	Total receipts paid by Regular LIHEAP	\$0 \$0 \$0 \$0	\$407,223 \$1,356,262 \$3,492 \$1.095	\$113,737 \$706,486 \$505 \$212	5 \$149,890 \$697,530 2 \$7.312 \$3.064		\$147,552 \$806,923 \$7.544 \$4.950	\$29,890 \$71,328 \$1.869 \$237	\$ \$42,687 \$268,545 \$4,320 \$3,764	\$130,094 \$591,243 \$5.608 \$5.809	\$28,175 \$137,242 \$1,3 \$3,847 \$1,713	\$0 \$0	\$709 \$2,410 \$0 \$0	\$0 \$0 \$0 \$0
30.0	Total receipts paid by Crisis LIHEAP Total number of customers receiving a LIHEAP payment for the month	\$0 \$0 0 0	1,288 3,549	\$505 \$212 326 1,864	1 /- 1-/		\$7,544 \$4,950 \$444 2,114	95 190	34,320 \$3,764	\$5,608 \$5,809 469 1,552	\$3,847 \$1,713 83 346	\$0 \$0 4 0	\$0 \$0 1 6	0 0
38	Total billed	\$2,573,186 \$1,925,675	\$3,226,105 \$3,033,407	\$3,099,629 \$3,149,092	· · · · · · · · · · · · · · · · · · ·	<u> </u>	\$2,013,093 \$1,217,264	\$2,487,143 \$799,373		\$3,623,375 \$694,555		891 \$725,712	\$2,607,361 \$1,324,044	
50	Delinquency	\$2,575,100 \$1,525,075	ψ3,220,103 ψ3,033,107	ψο,033,023 ψο,113,032	\$2,700,107 \$2,000,010	\$ \$2,122,732 \$2,310,720	ψ <u>ε</u> ,ο15,ο55 ψ <u>1,</u> ε17,εσ	\$2,107,210 \$733,370	\$ \$3,500,100 \$007,205	\$5,025,575 \$651,555	\$3,532,131 \$611,110 \$2,713,0	031	\$2,007,001 \$1,021,011	ψο,100,101 ψε,700,770
20	Number of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	2 100 1 271	2.100 1.412	2.002 1.713	2 1 4 9 1 4 0 0	2.649 1.404	2.200 1.000	2.700 1.174	2.056 1.226	2 204 1 111	2.100 1.140 2.7	716 1 424	3.505 1.451	2.474 1.752
39 39 a	Number of accounts reported above that have an active DPA	2,199 1,271 88 39	2,106 1,413 102 57	2,693 1,712 156 85	2 2,148 1,400 5 124 69	5 2,648 1,494 9 138 86	2,286 1,056 102 62	2,706 1,174 104 35	2,956 1,226 179 48	2,284 1,111 194 26		716 1,424 223 23	2,505 1,451 173 29	2,474 1,753 150 54
39.b	Number of accounts reported above that have an active DPA  Number of accounts reported above without an active DPA	2,111 1,232	2.004 1.356	2,537 1,627				2,602 1,139		2,090 1,085		493 1,401	2,332 1,422	2,324 1,699
55.5	·	2,111 1,202	2,001	2,557	2,021 2,000	2,510 1,100	2,101	2,002 1,100	2,777 2,270	2,030 1,003	1,055	1,101	2,002 1,122	2,021 2,033
40	Dollar Value of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	\$152,269 \$63,851	\$155,329 \$105,364	\$212,033 \$188,760	\$198,904 \$161,579	\$213,331 \$187,009	\$147,610 \$70,671	\$187,945 \$89,550	\$248,711 \$89,467	\$198,412 \$41,608	\$149,088 \$36,842 \$188,8	864 \$35,408	\$196,289 \$51,796	\$126,286 \$83,267
40.a	Dollar value of accounts reported above that have an active DPA	\$8,803 \$3,133	\$14,668 \$11,262	\$21,806 \$14,020	\$17,599 \$9,75	7 \$25,896 \$11,523	\$14,191 \$6,065	\$14,396 \$3,198	\$24,542 \$22,829	\$22,089 \$1,802	\$20,167 \$914 \$19,4	475 \$1,852	\$13,161 \$1,375	\$12,249 \$2,850
40.b	Dollar value of accounts reported above without an active DPA	\$143,466 \$60,718	\$140,661 \$94,102	\$190,227 \$174,740	\$181,305 \$151,82	\$187,435 \$175,486	\$133,420 \$64,606	\$173,549 \$86,352	\$224,169 \$66,639	\$176,323 \$39,806	\$128,921 \$35,928 \$169,3	389 \$33,556	\$183,128 \$50,422	\$114,037 \$80,417
44	Number of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	4.002 502	4 207 727	4 205	4 275		4 245 056	4.250	1.462 744	4.475	4.075	250 607	4 704 054	4.654
41 41 a	Number of accounts reported above that have an active DPA	1,083 502 121 28	1,207 737 175 67	1,286 847 206 91	7 1,375 1,143 1 204 118		1,215 956 193 156	1,368 864 207 125	1,162 711 243 104	1,175 654 304 82		258 687 351 34	1,791 861 391 71	1,651 932 273 78
41.b	Number of accounts reported above that have an active DPA  Number of accounts reported above without an active DPA	962 474	1,032 670	1,080 756			1,022 800	1,161 739		871 572		907 653	1,400 790	1,378 854
	·		-,,,,,	-,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	7,= = = = -7,==		_,,	_,		\$1.E			-,	_,,,,,,
42	Dollar Value of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	\$169,894 \$54,166	\$233,683 \$114,983	\$267,892 \$198,557	7 \$302,254 \$349,482	\$174,328 \$118,512	\$211,044 \$188,807	\$242,844 \$146,744	\$206,652 \$105,940	\$245,050 \$86,197	\$198,929 \$42,569 \$230,7	736 \$51,363	\$360,705 \$77,500	\$242,601 \$87,269
42.a	Dollar value of accounts reported above that have an active DPA	\$26,361 \$5,145	\$44,808 \$11,987	\$59,399 \$29,826	\$54,614 \$39,594	\$13,894 \$10,442	\$45,610 \$39,578	\$57,096 \$27,078	\$56,749 \$28,007	\$90,573 \$25,131	\$82,485 \$7,728 \$75,0	020 \$5,403	\$91,927 \$14,952	\$55,637 \$11,402
42.b	Dollar value of accounts reported above without an active DPA	\$143,533 \$49,021	\$188,875 \$102,997	\$208,494 \$168,730	\$247,640 \$309,889		\$165,434 \$149,228	\$185,747 \$119,666	\$149,902 \$77,932	\$154,477 \$61,066	\$116,444 \$34,840 \$155,7		\$268,778 \$62,548	\$186,964 \$75,867
43	Number of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	9,762 5,155	9,806 4,733	9,741 4,616	9,235 4,712		9,653 5,240	12,331 7,836	11,536 7,676	10,257 7,076	9,485 6,878 9,3	•	9,826 6,900	10,385 7,071
43.a 43.b	Number of accounts reported above that have an active DPA  Number of accounts reported above without an active DPA	1,884 631 7,878 4,524	1,996 556 7,810 4,177	1,999 559 7,742 4,057	9 2,059 625 7 7,176 4,083	5 2,646 996 7 8,103 5,010	2,901 1,165 6,752 4,075	5,004 2,679 7,327 5,157	6,136 3,510 5,400 4,166	5,362 3,354 4,895 3,722	5,497 3,430 4,8 3,988 3,448 4,4	844 3,053 474 3,679	4,128 2,476 5,698 4,424	3,600 2,009 6,785 5,062
75.0	·	7,070 4,524	7,010 4,177	7,772 4,037	7,170 4,08	5,103 5,010	0,732 4,073	7,327 3,137	5,400 4,100	3,722	3,300 3,440 4,4	3,079	5,050 4,424	0,703 3,002
44	Dollar Value of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	\$13,684,226 \$5,658,167	\$14,354,569 \$5,534,582	\$14,895,560 \$5,965,836	\$14,839,573 \$6,612,236	\$15,919,855 \$7,503,266	\$16,224,552 \$7,554,140	\$22,699,759 \$12,084,688	\$21,681,361 \$11,707,243	\$20,053,329 \$10,540,977	\$18,974,171 \$9,843,040 \$18,541,2	253 \$9,391,730	\$18,956,989 \$9,230,425	\$18,712,841 \$9,208,204
44.a	Dollar value of accounts reported above that have an active DPA	\$2,150,639 \$603,594	\$2,334,844 \$568,752	\$2,465,032 \$627,028		\$ \$3,476,346 \$1,165,129	\$3,973,469 \$1,426,635	\$7,682,613 \$3,495,218	\$9,908,626 \$4,561,908	\$9,117,335 \$4,245,485	\$9,293,856 \$4,315,152 \$8,057,7	762 \$3,717,799	\$6,327,437 \$2,784,012	\$5,171,765 \$2,136,127
44.b	Dollar value of accounts reported above without an active DPA	\$11,533,587 \$5,054,573	\$12,019,724 \$4,965,830	\$12,430,528 \$5,338,808	1 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7	\$12,443,509 \$6,338,137	\$12,251,082 \$6,127,505	\$15,017,146 \$8,589,470	\$11,772,735 \$7,145,335	\$10,935,994 \$6,295,491		491 \$5,673,932	\$12,629,552 \$6,446,413	\$13,541,076 \$7,072,077
45	Total Number of low-income delinquent accounts	13,044 6,928	13,119 6,883	13,720 7,175	12,758 7,259	14,639 8,613	13,154 7,252	16,405 9,874	15,654 9,613	13,716 8,841		292 8,843	14,122 9,212	14,510 9,756
45.a	Number of accounts reported above that have an active DPA	2,093 698	2,273 680	2,361 735	2,387 813	2 2,865 1,182	3,196 1,383	5,315 2,839	6,558 3,662	5,860 3,462	.,	418 3,110	4,692 2,576	4,023 2,141
45.0	Number of accounts reported above without an active DPA  Total Dollar Value of low-income delinquent accounts	10,931 0,230	\$14,743,580 \$5,754,929	\$15,375,485 \$6,353,152	2 \$15,340,731 \$7,123,29	11,774 7,431	\$16,583,206 \$7,813,618	11,030 7,033	3,030 3,331	\$20,496,791 \$10,668,781	0,373 3,137 7,0	853 \$9,478,500	\$19,513,983 \$9,359,722	\$19,081,728 \$9,378,741
46.a	Dollar value of accounts reported above that have an active DPA	\$2,185,803 \$611,872	\$2,394,320 \$592,000	\$2,546,237 \$670,875		1 -/ / 1 //	\$4,033,270 \$1,472,278	\$7,754,105 \$3,525,494	1 // - 1 / /	\$9,229,998 \$4,272,418		257 \$3,725,053	\$6,432,525 \$2,800,338	\$5,239,651 \$2,150,379
46.b	Dollar value of accounts reported above without an active DPA	\$11,820,586 \$5,164,312	\$12,349,260 \$5,162,929	\$12,829,248 \$5,682,278		\$12,791,377 \$6,621,692			\$ \$12,146,806 \$7,289,906	\$11,266,794 \$6,396,363		596 \$5,753,447		
	Shut-Offs													
47	Number of low-income Accounts Sent Notice of Disconnection	0 0	0 0	0 0	0 (	0 0	0 0	0 (	5,633 4,220	5,292 3,755		748 1,798	173 84	37 19
48	Number of low-income Service Disconnections for Non-Payment	0 0	0 0	0 0	0 (	0 0	0 0	0 (	58 32	211 46	409 133	160 62	0 0	0 0
49	Ratio of low-income service disconnections for nonpayment to total low-income Residential Customers	0.0% 0.0%	0.0% 0.0%	0.0% 0.0%	6 0.0% 0.0%	6 0.0% 0.0%	0.0% 0.0%	0.0% 0.0%	0.2% 0.1%	0.6% 0.2%	1.1% 0.6% 0.	.5% 0.3%	0.0% 0.0%	0.0% 0.0%
73	Restorations	0.070 0.076	0.0%	0.070 0.070	0.070 0.07	0.076 0.076	0.070 0.076	0.070 0.07	0.270 0.170	0.070 0.270	1.170 0.076 0.	.5,5 0.5%	0.070 0.076	0.070 0.076
50	Number of low-income Service Restorations for non-payment	0 0	0 0	0 0	0 0	0 0	0 0	0 (	49 20	152 14	354 80	148 44	0 0	0 0
51	Average duration of low-income service disconnection for restored accounts	0 0	0 0	0 (	0 0	0 0	0 0	0 (	2 3	1 3		1 3	0 0	0 0
	Write-Off													
52	Number of low-income accounts Classified as Written-Off	121 78	136 86	133 67	7 99 68	3 102 73	113 72	138 77	105 60	113 87		138 109	154 122	150 112
53	Dollar Value of low income accounts classified as written-off	\$118,177 \$75,268	\$135,862 \$81,448	\$138,162 \$77,016			\$121,556 \$76,146		\$143,811 \$62,415	\$120,982 \$104,259	\$160,062 \$71,587 \$274,5		\$320,844 \$160,613	\$216,134 \$173,725
54	Dollar Value of low-income write-off recoveries  Dollar value of NET low-income A/R Write-Offs	\$43,109 \$31,923 \$75,068 \$43,345	\$74,850 \$38,996 \$61,012 \$42,452	\$68,113 \$36,283 \$70,049 \$40,733			\$90,050 \$42,084 \$31,506 \$34,062	\$113,557 \$71,111 \$98,528 \$15,711	\$73,132 \$25,966 \$70,679 \$36,449	\$75,504 \$37,724 \$45,478 \$66,535	\$64,511 \$35,048 \$71,3 \$95,551 \$36,539 \$203,2		\$63,535 \$54,168 \$257,310 \$106,445	\$61,031 \$37,656 \$155,103 \$136,069
22	Dollar value of NET IOW-INCOME A/K WITE-OHS	\$75,008 \$43,345	301,012 \$42,452	\$10,049 \$40,735	-\$34,741 -\$3,bU	, 350,704 -\$2,169	, 331,300 \$34,062	330,328 \$15,/11	. \$10,019 \$30,449	\$45,476 \$00,535	\$20,551 \$30,558 \$203,4	241 \$78,890	3237,310 \$100,445	\$155,105 \$150,069

Monthly Utility Credit and Collections December 2021 RIPUC Docket No. 4770 Page 3 of 3

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	Dec-2	20	Jan-2		Feb-2		Mar-2	21	Apr-21		May-2		Jun-21	_	Jul-21		Aug-21	_	Sep-21		Oct-2		Nov-2		Dec-2	
	Electric	Gas	Electric	Gas	Electric G	is Ele	ctric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas										
Arrearage Management Program																										
Number of Accounts (total enrollees in the program)	1,037	388	1,043	365	1,004	345	1,047	350	1,043	359	1,189	440	1,493	634	1,567	730	1,652	785	1,702	805	1,655	746	1,584	668	1,475	597
57 Percent of low-income customers enrolled on the AMP	3.4%	2.0%	3.2%	1.9%	3.1%	1.8%	3.3%	1.8%	3.2%	1.8%	3.6%	2.1%	4.7%	3.1%	4.2%	3.0%	4.5%	3.3%	4.7%	3.5%	4.7%	3.2%	4.4%	2.9%	4.2%	2.6%
58 Total receipts paid by enrollees	\$126,115	\$24,140	\$107,258	\$23,717	\$112,465	\$22,421	\$131,439	\$28,206	\$120,460	\$29,354	\$114,770	\$28,481	\$188,470	\$39,659	\$294,065 \$	8,360 \$4	103,797	\$65,048	\$339,565	\$61,208	\$184,428	\$58,039	\$201,062	\$78,149	\$144,015	\$51,068
59 Total receipts paid by LIHEAP	\$0	\$0	\$15,769	\$23,493	\$4,686	\$9,775	\$17,719	\$18,296	\$10,682	\$29,259	\$14,900	\$29,402	\$936	\$7,678	\$7,763 \$	5,262	26,396	\$65,663	\$8,241	\$19,094	\$0	\$0	\$1,059	\$0	\$0	\$0
Total billed to program participants, includes both arrears payment and current bill	\$417,650	\$112,082	\$436,843	\$113,080	\$447,426	\$104,183	\$521,426	\$102,983	\$509,446	\$121,550	\$622,894	\$203,576	\$1,012,133 \$	298,075	\$1,208,276 \$3	4,604 \$1,3	23,855	\$407,398	\$1,327,932	\$431,141	\$1,198,527	\$392,077	\$1,024,541	\$317,324	\$873,291	\$222,868
61 Number of newly enrolled customers	107	37	142	40	104	29	172	55	119	52	232	114	446	268	240	152	191	108	136	84	78	52	62	29	77	21
61.a Number of newly enrolled customers: not associated with service restoration	107	37	142	40	104	29	172	55	119	52	232	114	446	268	240	152	191	108	136	84	78	52	62	29	77	21
61.b Number of newly enrolled customers: associated with service restoration	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
62 Number of customers exited the program	134	54	134	50	137	58	157	64	105	38	105	48	186	118	121	54	100	52	116	56	106	96	118	109	111	76
62.a Number of customers exited the program by default	106	43	98	41	98	38	96	34	70	27	62	27	79	40	78	28	51	37	57	44	62	84	62	91	77	67
62.b Number of customers exited the program by cancellation	28	11	36	9	39	20	61	30	35	11	43	21	107	78	43	26	49	15	59	12	44	12	56	18	34	9
63 Number of customers successfully completing a 12-month program	28	12	19	13	40	15	53	17	23	8	34	14	44	23	56	18	35	9	30	9	35	10	35	10	51	5
63.a Number of customers successfully completing a 12-month program with remaining arrears	28	12	19	13	40	15	53	17	23	8	34	14	44	23	56	18	35	9	30	9	35	10	35	10	51	5
63.b Number of customers that have fully completed the program with full pay-down to zero arrears	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Number of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days after issuance of a bill	885	298	872	271	890	271	937	289	1,048	355	1,074	370	1,290	555	1,438	684	1,389	717	1,385	719	1,345	652	1,246	550	1,189	488
65 Dollar Value of AMP-Enrolled delinquent accounts with oldest arrears aged 60+ Days	\$1,496,934	\$474,086	\$1,587,353	\$487,885	\$1,679,085	\$510,379	\$1,761,972	\$529,811	\$1,924,781	\$621,940	\$1,975,452	\$643,062	\$2,623,857 \$	919,228	\$3,056,928 \$1,1	5,003 \$3,0	78,293 \$	1,176,313	\$3,055,380	\$1,189,745	\$2,902,166	\$1,082,496	\$2,575,321	\$906,559	\$2,431,254	\$817,764
66 Number of AMP program participants receiving LIHEAP	0	0	18	31	6	14	20	24	15	40	16	39	1	10	10	34	36	90	8	24	0	0	1	1	0	0
67 Percent of AMP customers receiving LIHEAP payments	0.0%	0.0%	1.7%	8.5%	0.6%	4.1%	1.9%	6.9%	1.4%	11.1%	1.3%	8.9%	0.1%	1.6%	0.6%	4.7%	2.2%	11.5%	0.5%	3.0%	0.0%	0.0%	0.1%	0.1%	0.0%	0.0%

cy referral process is automated. Therefore, agencies continued to receive referrals, but made no collection UPDATE: Effective 10/1/2020, collection agencies are working all referrals.

## Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Joanne M. Scanlon

January 24, 2022

National Grid Docket No. 4770 (Rate Application) & Docket No. 4780 (PST) Combined Service list updated 11/29/2021

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